

Quality Policy

Gridworx is committed to achieving and sustaining quality in all its operations.

Gridworx's aim is to provide its customers with products or services which meet their requirements and specifications, at a price which gives them value and which gives Gridworx a reasonable return. This commitment is applicable to all of Gridworx's activities and will be defined by the level of service offered in terms of quality, cost, health & safety and environmental concerns.

The pursuit of the required quality of service to clients is essential to Gridworx's long-term growth and survival of the business. In pursuing this policy Gridworx will work together with the customer and use the experience to strive for continual improvements in quality and efficiency.

Documented objectives are set and reviewed by Gridworx during management review meetings and monitored during internal audits.

To achieve the required standard of quality, Gridworx involves all employees and ensures that the objectives are widely communicated. Practical assistance and training will be given where necessary to ensure that knowledge and experience is acquired for the successful implementation of this policy.

Gridworx seeks to achieve the above aims by maintaining an effectively managed Quality Assurance System that complies with the requirements of:

BS EN ISO 9001:2008

This system is defined in the Quality & Environmental Management System Manual.

Signed:



Managing Director
1 December 2013